PTI Awards
I am thrilled to share on behalf of the ETS-CAGIS team the two awards we received from Public Technology Institute (PTI).

We have won the “Technology Solutions Awards - Geospatial information systems” The program that we won the award is the “County wide Roadway Construction Coordination System”.

We received the “Significant Achievement - Public Safety Technology & Emergency Management” award for “CAGIS Firebird - An Integrated Mobile Decision Support Application for Emergency Services”

What is PTI - Public Technology Institute actively supports local government executives and elected officials through research, education, executive-level consulting services, and national recognition programs.

As the only technology organization created by and for cities and counties, PTI works with a core network of leading local officials — the PTI membership — to identify research opportunities, share solutions, recognize member achievements and address the many technology issues that impact local government.

GIS Migration Phase 1 – Status
Parcel Migration-Phase 3-Monitoring/Enhancements:

Phase 2 Completed – Onsite ESRI technical solutions expert, April 8th – 10th: There are some unique requirements in how Hamilton County does business in real estate transactions. In addition there were some technical limitations on how data in previous model was generated and created. These factors add to the complexity in maintaining data within the fabric and how to solve problems in handling daily business. So CAGIS scheduled an onsite ESRI expert to assist HCE in solving some complex problems in parcel data maintenance within the ESRI parcel fabric model.

Current: CAGIS staff is continuing to work very closely with HCE to assist in the day to day activities on how to solve problems as they arise in the new model of parcel fabric.

Street Asset Model:

Street Assets: Continuing testing Phase with department editors-Continuing development of the editing process for Pavement Asset and Intersection Asset feature classes that need to be created and/or updated due to Street centerline edits. This will be part of the overall street editing workflow.

Other CAGIS Staff continue to work in regular design workshops gathering information, participating in cross training sessions, formulating detailed plans and executing tasks as an outcome of these meetings. Major activities breakdowns and their progress are in the “CAGIS Current Work” section of this document.
GIS Migration Phase 2

End User GIS Applications Technology Portfolio:

GIS User Needs Assessment:

The users of the CAGIS systems have very diverse needs ranging from just looking at preset GIS map layers to minor manipulation of data and visual graphics to power users with need for advanced spatial and cartographic functions. In addition GIS driven and integrated workflows are the strengths and value of the CAGIS systems and developing these integration patterns are key components of CAGIS strategy.

To initiate this process of determining the various user groups and the right complement of technology options they need, CAGIS has designed a User Survey tool. This survey is meant to be comprehensive across all users (whether they use GIS currently or not). The survey is now open to Cincinnati DOTE, Hamilton County Planning & Development, MSD and GCWW users.

ArcGIS Online Pilot:

Current Status: Finalizing assessment if a model for a joint consortium based subscription.

MSD and GCWW are planning to purchase a new technology solution from ESRI as a user-based subscription service. The platform provides easy tools for self-service mapping and mobile as well as group based collaboration. The utilities have been exploring and using their evaluation subscription since September 2012. To assess a model for joint consortium based subscription, a three month consortium evaluation pilot was started with an ESRI workshop on March 11th-12th. The pilot includes Cincinnati DOTE, Hamilton County Planning & Development, MSD & GCWW. CAGIS created and provided a baseline configuration for the utilities within the consortium pilot closely matching the utilities pilot. At this point in time CAGIS has been requested to focus its efforts with the other two consortium members in the consortium pilot while the utilities continue theirs - with an assessment to be made by CAGIS at the end of the pilot on a joint consortium model.

Note: Even before the release of the ArcGIS online technology option in July 2012, CAGIS has been a beta-test site partner with ESRI for over a year before that. CAGIS has been evaluating the technology and its applicability as one user interface component among many within the eco-system of CAGIS user needs (which is very diverse). CAGIS has been involved in working with ESRI on appropriate models, technology choices and implementation pathways that suits the needs of the consortium members. The GIS User interface technology options have been pretty fluid the past years and CAGIS had slated the user applications aspect of GIS migration as a separate Phase in GIS migration tasks.

Key Projects Highlights:

Hamilton County Park District: Mobile IPad - GIS Field inventory of damaged trees:
Hamilton County Park District is using iPad mobile technologies and CAGIS ArcGIS Server technologies to inventory damaged trees to aid in decision making for their removal.

Cincinnati Bike Incident Reporting:

CAGIS enhanced the online and mobile CSR to enable reporting of incidents with other vehicles that bike riders encounter during their commute on city roads.

**Accela Automation Migration Phase 1 - Status**

Activities since last policy board report:

1. Development of a SOW for “Enterprise Architecture Design” for CAGIS participants in Accela Automation – Completed: on-site visit by Accela team on April 23rd. SOW refinement in progress.

2. Finalization of “Cross Agency Search” capability as an Accela product enhancement to meet CAGIS participants needs – in final discussions with vendor to define scope.

3. Development of a SOW for “Building Combo Permit” (a complex work process) to a production quality deliverable: The aim is to use this as a baseline for costing, time and resource planning. I have made this a very comprehensive process and allocating significant staff time and resources – Under review by department.

4. Hamilton County “Building Combo Permit” process mapping – In Progress

5. Joint County and Cincinnati analysis and development of the Building Combo permit: In Progress

I am continuing weekly internal workshops and review of functionality to evaluate in-depth the new system and identify commonalities, points of improvements and gaps with the current system. This effort is important and represents the required preparatory work needed before engaging the vendor in detailed migration efforts. I continue to have meetings with the vendors on key next steps.
# CAGIS Current Work – Update on recently completed, in progress and planned tasks.

<table>
<thead>
<tr>
<th>Work Description</th>
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<th>Current Status</th>
<th>Previous Status</th>
<th>Estimated Finish</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>City Buildings - Combo Permit Workflow Analysis</strong></td>
<td>City Buildings - Workflow</td>
<td>In progress - Building Department reviewing completeness</td>
<td>Reported as part of other projects.</td>
<td>2Q - 2013</td>
</tr>
<tr>
<td>As part of the Accela Automation design, CAGIS and City Building Staff documented the entire Building Permit Process</td>
<td></td>
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</tr>
<tr>
<td><strong>County Buildings - Combo Permit Workflow Analysis</strong></td>
<td>County Buildings - Workflow</td>
<td>In progress - 10%</td>
<td>Not Reported</td>
<td>3Q - 2013</td>
</tr>
<tr>
<td>As part of the Accela Automation design, CAGIS and City Building Staff documented the entire Building Permit Process</td>
<td></td>
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</tr>
<tr>
<td><strong>City Community Development - Code Enforcement Workflow Analysis</strong></td>
<td>Community Development - Workflow</td>
<td>In progress - 5%</td>
<td>Not Reported</td>
<td>3Q - 2013</td>
</tr>
<tr>
<td>As part of the Accela Automation design, CAGIS and City Building Staff documented the entire Building Permit Process</td>
<td></td>
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</tr>
<tr>
<td><strong>Forest Park Building Violations Update</strong></td>
<td>Forest Park - Workflow, GIS, CSR</td>
<td>Phase I - complete. Phase II - In Progress 20%</td>
<td>Not Reported</td>
<td>3Q - 2013</td>
</tr>
<tr>
<td>Phase I - create composition to track a selection of building violations. Phase II is the tracking of the building violation process from intake to resolution. Project creating CSR’s, instituting the newly adopted Forest Park Building Code, and some additional workflow based on the increased volume of building code violations available for the inspector to use.</td>
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<tr>
<td><strong>Inspection Buearu Inc</strong></td>
<td>Inspection Buearu Inc - Workflow</td>
<td>Phase I - Complete. Phase II - 70%.</td>
<td>Not reported</td>
<td>2Q - 2013</td>
</tr>
<tr>
<td>IBI performs the electrical inspections for the City and County. They identified a need to update their process to include an email notification. Phase I - Provides ability to email notification to customers. Phase II - Provide ability to attach the correspondence to email when sending the notification.</td>
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<tr>
<td><strong>Public Services Cart Requests – Phase I</strong></td>
<td>Public Services - Solid Waste Collection</td>
<td>Complete</td>
<td>In progress - 95%</td>
<td>2Q - 2013</td>
</tr>
<tr>
<td>Update CSR web to include service request types for trash carts</td>
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<tr>
<td><strong>City/County Fire Agencies – Firebird:</strong></td>
<td>Consortium – Fire Departments</td>
<td>Complete - Version updated. In progress - Out of Service Hydrants.</td>
<td>Updating for ArcGIS 10.1</td>
<td>3Q - 2013</td>
</tr>
<tr>
<td>Firebird is an emergency response program which uses regional infrastructure data to provide real-time information to first responders. City and County fire agencies use the application daily. The regional aspect is very desirable to the agencies for their mutual-aid coordination.</td>
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<tr>
<td><strong>Utilities - Regional Data Automatic Update (Phase I)</strong></td>
<td>MSD, GCWW, HCSWD, DUKE - GIS</td>
<td>Phase II - on hold</td>
<td>Phase II - on hold</td>
<td></td>
</tr>
<tr>
<td>CAGIS shares GIS data with the surrounding Ohio counties. Phase I - process automatically determines when new data is posted from Butler, Warren or Clermont County and automatically updates the data in the Consortium geo-database. Phase II - automatically standardizing metadata so information can be used by current tools.</td>
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<tr>
<td><strong>Port Authority - Land Bank</strong></td>
<td>Port Authority - GIS, Reporting</td>
<td>In progress - 80%</td>
<td>In progress - 10%</td>
<td>3Q - 2013</td>
</tr>
<tr>
<td>The Hamilton County Land Reutilization Corporation has identified criteria used for determining property acquisition for the land bank. The Corporation will use ArcGIS to analyze various data sets for property, crime, water shut-offs, complaints, etc. The Consortium will assist in integrating these datasets with the Departmental owners.</td>
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</tr>
<tr>
<td><strong>Port Authority - Blighted Building Demolition:</strong></td>
<td>Port Authority - Workflow, GIS</td>
<td>In progress-5%</td>
<td>Not Reported</td>
<td>3Q - 2013</td>
</tr>
<tr>
<td>The Hamilton County Land Reutilization Corporation has identified criteria used for determining property acquisition for demolition. In conjunction with the Hamilton County Land Reutilization Corporation GIS-centric project above, certain acquired properties will be demolished to make way for neighborhood/community renewal. CAGIS is working with the Port to develop a demolition workflow composition within Permits Plus for this process.</td>
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<tr>
<td><strong>City Owned Property - GIS Property Tracking - Phase ii</strong></td>
<td>Cincinnati Law Department - Real Estate</td>
<td>On-going</td>
<td>On-going</td>
<td>3Q - 2013</td>
</tr>
<tr>
<td>Second Phase includes additional information of tax status, payment status,</td>
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<tr>
<td>valuable property, etc.</td>
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</tr>
<tr>
<td><strong>Cincinnati Recreation Commission - Property Asset GIS layer</strong></td>
<td>Cincinnati Recreation Commission - GIS</td>
<td>In progress - 80%</td>
<td>In progress - 80%</td>
<td></td>
</tr>
<tr>
<td>Development of a GIS layer and tools for the continued maintenance of the</td>
<td></td>
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<tr>
<td>Cincinnati Recreation Commission properties.</td>
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<tr>
<td><strong>Public Services - Garbage Collection and Recycling Integration Framework</strong></td>
<td>Office of City Manager, Public Services</td>
<td>In progress - 30%</td>
<td>In progress</td>
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</tr>
<tr>
<td>Provide integration framework to ensure that Vendor database can maintain up to</td>
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<tr>
<td>date information on addresses, vacant properties, utility shut offs, etc.</td>
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<tr>
<td><strong>Cincinnati Planning and Buildings – Zoning Board of Appeals Process:</strong></td>
<td>Cincinnati Planning &amp; Buildings - Workflow, ez-Trak online, GIS</td>
<td>In progress – 80%</td>
<td>In progress – 80%</td>
<td>3Q-2013</td>
</tr>
<tr>
<td>Develop workflow to track in permits plus. Develop ez-Trak online module to</td>
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<tr>
<td>enable public to apply for this requests over the internet.</td>
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</tr>
<tr>
<td><strong>Public Services Cart Requests – Phase II</strong></td>
<td>Public Services - Solid Waste Collection</td>
<td>In progress - 40%</td>
<td>In progress - 20%</td>
<td>2Q - 2013</td>
</tr>
<tr>
<td>Add routesmart attributes to CSR and combine trash cart data to one central</td>
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<tr>
<td>source</td>
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<tr>
<td><strong>CAGIS Consortium - On Demand Reporting User Interface Upgrade</strong></td>
<td>CAGIS Consortium</td>
<td>In progress - 30%</td>
<td>In progress</td>
<td>3Q - 2013</td>
</tr>
<tr>
<td>Consortium members access on demand reports through the DevMenu applications.</td>
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<tr>
<td>Version 1 is for the reports developed in Oracle Report Builder. Version 2</td>
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<tr>
<td>was developed as Crystal Reports became more prevalent throughout the</td>
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<tr>
<td>Consortium. This upgrade combines Version 1 and 2 into an easier to administer</td>
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<tr>
<td>and user friendly application.</td>
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</thead>
</table>
| **Cincinnati Parks - Property Asset GIS layer**  
Development of a GIS layer and tools for the continued maintenance of the Cincinnati park properties. | Cincinnati Parks - GIS | Initiated - on hold pending Parks staff resource availability | Initiated - on hold pending Parks staff resource availability |  |
| **Hamilton County Public Health - Web Based Backflow Device Management**  
CAGIS is developing web services for the data management of HCPH backflow device tracking program. HCPH is using a consultant to develop the User Interface. CAGIS is working with the consultant to connect the user interface (front end) | Hamilton County Public Health - Workflow, ez-Trak | In production - vendor providing fixes | In production | 2Q - 2013 |
| **CSR - TaxiCab Complaints and Compliments (Phase II)**  
The web application for tracking complaints and compliments has been deployed. Phase II is workflow for complaint and compliment resolution. | Cincinnati Police Department | In planning | In planning | 2Q - 2013 |
| **Cincinnati Community Development - Vacant Foreclosed Property Registration Phase II**  
Website where citizens on patrol or other citizen could log in and access a list of foreclosed properties in their neighborhood to monitor. If they find problems, create a way to enter a CSR to notify code enforcement. Ideally, this would be an AP that would work with the GPS system you were testing. | Community Development - Workflow | In progress - 30% | In progress - 30% | 3Q - 2013 |
| **Lincoln Heights Property Maintenance**  
Lincoln Heights has requested development of their property maintenance workflow in Permits Plus. In addition, this project will assist Lincoln Heights staff in providing data updates to the GIS base layer for addressing and house numbers. | Lincoln Heights | Phase II - Pending | Phase I - CSR intake Complete | 3Q - 2013 |
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<tr>
<td><strong>Consortium – Address User Interface Tools</strong></td>
<td>Addressing authorities, Consortium – GIS, CSR, Workflow</td>
<td>In progress - 75%</td>
<td>In progress - 30%</td>
<td>0</td>
</tr>
<tr>
<td>User interface development utilizing web technologies to allow other 35 addressing authorities to participate in real-time address maintenance.</td>
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</tr>
<tr>
<td><strong>Hamilton County Engineers - Parcel Migration Phase II:</strong></td>
<td>Hamilton County Engineers - GIS</td>
<td>In progress</td>
<td>Not Reported</td>
<td>3Q - 2013</td>
</tr>
<tr>
<td>The second phase of the parcel migration has a number of parcel data and application integration tasks, including assist HCE in tax map production, parcel data extraction, sharing and publishing to be consumed by GEN7, Permit+, CAGIS Online and other web applications</td>
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</tr>
<tr>
<td><strong>CAGIS Consortium - CAGISFim</strong></td>
<td>Consortium</td>
<td>In progress - 90%</td>
<td>In progress - 90%</td>
<td>2Q - 2013</td>
</tr>
<tr>
<td>CagisFim - Update to VS2010 (Phase I) was restructured into this Phase II project. In this phase of the project, CagisFim will undergo upgrades and enhancements to provide: Network connectivity and GPS location services in the field. It will also provide tracking through these services to allow an interface to be created for supervisors to monitor inspector activity.</td>
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</tr>
<tr>
<td><strong>Cincinnati Planning and Buildings - Electronic Document Review using ProjectDox - Pilot</strong></td>
<td>Cincinnati Planning and Buildings - ProjectDox</td>
<td>On going - pilot.</td>
<td>On going - pilot.</td>
<td>On going</td>
</tr>
<tr>
<td>Utilize the features of ProjectDox to coordinate the plan review process for the key projects including the Casino project.</td>
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</tr>
<tr>
<td><strong>Cincinnati Health – Environmental Licensing:</strong></td>
<td>Cincinnati Health – Workflow, FIM</td>
<td>In progress - 5%</td>
<td>In progress - Health staff compiling new code sections</td>
<td>1Q - 2013</td>
</tr>
<tr>
<td>Workflows for Food Service Operations, Retail Food Establishments, Temporary Food Service, Vending (Food), Marinas, Manufactured Home Parks, Household Sewage Systems, Tattoo Parlors, Swimming Pools.</td>
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<tr>
<td><strong>Consortium - Mobile Applications:</strong></td>
<td>Consortium</td>
<td>On going</td>
<td>On going</td>
<td>On going</td>
</tr>
<tr>
<td>Research and prototyping of solutions for the various mobile device platforms for the iPhone, iPad, Android, etc.</td>
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<tr>
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<tr>
<td><strong>Cincinnati Planning and Buildings – Building Board of Appeals Process:</strong></td>
<td>Cincinnati Planning &amp; Buildings - Workflow, ez-Trak online, GIS</td>
<td>In progress - 60%</td>
<td>In progress - 60%</td>
<td>3Q - 2013</td>
</tr>
<tr>
<td>Develop workflow to track in Permits Plus. Develop ez-Trak online module to enable public to apply for these requests over the internet.</td>
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</tr>
<tr>
<td><strong>CSR – County Planning &amp; Development:</strong></td>
<td>County Planning &amp; Development - CSR</td>
<td>On Hold</td>
<td>In progress - 40%</td>
<td>3Q - 2013</td>
</tr>
<tr>
<td>County Storm and Water Supply complaint tracking system is moving to the CAGIS Customer Service Response (CSR) system of call intake and resolution for storm water complaints and fire hydrant repairs.</td>
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<tr>
<td><strong>Consortium – Building Model Migration:</strong></td>
<td>Cincinnati Planning &amp; Buildings, County Planning &amp; Development, Consortium – GIS, CSR,</td>
<td>In progress - 90%</td>
<td>In progress - 90%</td>
<td>4Q-2013</td>
</tr>
<tr>
<td>Data design, maintenance and editing functions, Automated Maintenance/Validation functions, query and analysis tools.</td>
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</tr>
<tr>
<td><strong>Consortium – Transportation Migration:</strong></td>
<td>HCE, DOTE, Consortium – GIS</td>
<td>In progress - 95%</td>
<td>In progress - 95%</td>
<td>4Q - 2013</td>
</tr>
<tr>
<td>Data design, maintenance and editing functions, Automated Maintenance/Validation Processes of all transportation features including Street Centerlines, intersections, mile markers, railroads, pavement assets.</td>
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</tr>
<tr>
<td><strong>Consortium - Geographic Integration Framework:</strong></td>
<td>Consortium</td>
<td>On going</td>
<td>On going</td>
<td>On going</td>
</tr>
<tr>
<td>The Geographic Integration Framework is a data design that incorporates parcels, streets and intersections, addresses, buildings/structures, road assets, administrative and jurisdiction boundaries and other key data into a framework of relationships. This provides a foundation for the integration of local government records and applications. The key data managed in the design requires continual updates from workflow embedded GIS applications to maintain the currency of data and to support such applications as permitting, inspection activities, customer service response, work orders, and any other business function requiring current and accurate data. Project is dependent upon Parcel Migration, Addressing Model Migration and Buildng Model Migration.</td>
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<tr>
<td><strong>Consortium – GIS Architecture, Application Services and User Interfaces:</strong></td>
<td>Consortium</td>
<td>In progress - 50%</td>
<td>In progress - 45%</td>
<td>4Q-2013</td>
</tr>
<tr>
<td>These include the overall design and delivery of spatial data, GIS Core web services, tools, analysis and mapping display function. It includes leveraging various technology offerings like ArcMap, CAGIS Online, ArcEngine, etc within an overall delivery and development strategy. These strategies also minimize the licensing costs at the desktop level. Design and develop a standard, easy-to-use user interface for CAGIS users to access, visualize and create map products from the CAGIS enterprise GIS environment. The CAGIS GIS user interfaces in these new technologies will be incorporate and enhance all required GEN7/Arcview with up-to-date features and functions. The New GIS user applications will be designed for regular and power users to take full advantage of the new GIS technologies by streamlining cartography, data extraction, labeling, metadata management, geo-processing and geo-coding tools and services. In addition, these technology components will also provide methods to embed map services with other applications. These components are also being used by other agencies like MSD &amp; GCWW within their own applications.</td>
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</tr>
<tr>
<td><strong>Cincinnati Park Board – Forestry:</strong></td>
<td>Cincinnati Park Board -</td>
<td>On Hold</td>
<td>On Hold</td>
<td>TBD</td>
</tr>
<tr>
<td>Preventive Maintenance, Duke Permitting for tree pruning, Work order, and Complaint workflows</td>
<td></td>
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</tr>
<tr>
<td><strong>Consortium – CAGIS System Infrastructure Maintenance, Upgrades &amp; Enhancements:</strong></td>
<td>Consortium</td>
<td>On going</td>
<td>On going</td>
<td>On going</td>
</tr>
<tr>
<td>Citrix Systems, Disaster Recovery/High availability, Oracle databases, ArcGIS Server.</td>
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</tbody>
</table>

11
CAGIS Current Work – Update on recently completed, in progress and planned tasks.

<table>
<thead>
<tr>
<th>Work Description</th>
<th>Program Area</th>
<th>Current Status</th>
<th>Previous Status</th>
<th>Estimated Finish</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Consortium – Legacy Systems Support:</strong></td>
<td>Consortium</td>
<td>On going</td>
<td>On going</td>
<td>On going</td>
</tr>
<tr>
<td>Nightly/weekly data extraction routines to create shape files and attribute tables to support current applications across all supported departments. This is an on-going activity that is likely to continue into the coming years until the migration project is completed and include both automated and manual methods. Some examples of the routines are: • Nightly street centerline geo-database to shape file extraction • Nightly addresses extraction • Nightly permit activities (e-activity) extraction • Weekly parcel boundary and Auditor data update • Weekly planimetric data layers (pavement, buildings etc) extraction • Weekly zoning data update for Cincinnati and Hamilton County • Weekly boundary attribute updates for Permit Plus databases</td>
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<tr>
<td><strong>Consortium – CAGIS Online:</strong></td>
<td>Consortium</td>
<td>On going</td>
<td>On going</td>
<td>On going</td>
</tr>
<tr>
<td>CAGIS Online is a web GIS application developed as a Rich Internet Application (RIA) environment utilizing ArcGIS Server and related spatial technologies. The phase I of CAGIS Online is complete and is available for both public and internal use. This task is also being utilized to evaluate various technologies effective delivery of GIS services to users and applications with varied needs. Key GIS capabilities include expanded list of GIS layers, integration to workflows and access of document images, Parcel Notification Tool, Geocode Tool, DXF/Shape File, Embeddable Maps, Property Report &amp; Printing, Shape File Overlay – enables users to load local shape files to overlay with CAGIS Online base maps.</td>
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<tr>
<td><strong>CSR- County General Health District:</strong></td>
<td>County GHD – CSR</td>
<td>On Hold</td>
<td>On Hold</td>
<td>On Hold</td>
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<tr>
<td>Service requests for tracking epidemic and natural disaster related calls. This will allow for easy, real-time mapping of calls to aid in the response effort.</td>
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</tbody>
</table>
**CAGIS Current Work – Update on recently completed, in progress and planned tasks.**

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<th>Previous Status</th>
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</tr>
</thead>
<tbody>
<tr>
<td><strong>County Planning and Development – ProjectDox Plan Review Process</strong></td>
<td>County Planning &amp; Development - ProjectDox</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
</tr>
<tr>
<td>Redesign of plan review process for Building permit process to utilize features of ProjectDox.</td>
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<tr>
<td><strong>Hamilton County Engineers – Storm Water District Program:</strong></td>
<td>HCE-Storm Water District – TBD</td>
<td>On going as needed</td>
<td>On going as needed</td>
<td>TBD</td>
</tr>
<tr>
<td>Support and assist in the development of program to track complaints, activities, events, etc related to the Storm Water District mission across the county.</td>
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</tr>
<tr>
<td><strong>Cincinnati Health – Pool Inspections:</strong></td>
<td>Cincinnati Health – Workflow, FIM</td>
<td>On Hold</td>
<td>On Hold</td>
<td>TBD</td>
</tr>
<tr>
<td>Inspection workflows for Pools</td>
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</tr>
<tr>
<td><strong>Cincinnati Planning and Buildings – Planning workflows:</strong></td>
<td>Cincinnati Planning &amp; Buildings - Workflow, ez-Trak online, GIS</td>
<td>Planning</td>
<td>Planning</td>
<td>TBD</td>
</tr>
<tr>
<td>CAGIS will be working with the planning division to identify study and automate all their work process. The will also provide the framework for developing performance indicators for management dashboards and reports as requested by the Department Director.</td>
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<tr>
<td><strong>Cincinnati Law Department - Citation tracking</strong></td>
<td>Office of Administrative Hearing (OAH) - Workflow, GIS</td>
<td>Planning</td>
<td>Planning</td>
<td>TBD</td>
</tr>
<tr>
<td>Office of Administrative Hearing (OAH) is moving their citation tracking database into CAGIS system to coordinate its system with other Cincinnati Health and Community Development departments.</td>
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<tr>
<td><strong>County Planning and Development – Property Investigations:</strong></td>
<td>County Planning &amp; Development-Workflow</td>
<td>Planning</td>
<td>Planning</td>
<td>TBD</td>
</tr>
<tr>
<td>Enhancement requests and retraining for Building Dept’s Property Investigation workflow</td>
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</tbody>
</table>